



Corporate Social Responsibility 2018

Casino group









# A CSR approach which responds to the main challenges of the industry



- Multiple challenges for the industry
- While the food industry is responsible for 25% of greenhouse gas emissions (from the field to the fork), the stakes are:
  - Feeding 7 billion people + 3 extra billion by 2050;
  - Offering diversified, healthy and responsible food, respectful of biodiversity;
  - Improving social and environmental conditions of the supply chain, with more transparency;
  - Reducing greenhouse gas emissions by 80% by 2050 to respect the Paris Agreement.
- Organised distribution is one of the 1<sup>st</sup> employers in the world
  - Accompanying changes linked to digital transition: robotization, artificial intelligence
- Casino group CSR policy:



Offering **healthy** and **sustainable** food to all our customers





# The key points of the CSR policy of Casino group



- An approach, initiated from the early 2000s, in accordance with the 17 Sustainable Development Goals and The Paris Agreement on climate change, concluded by the Group adhesion to:
  - The United Nations Global Compact (2009);
  - The ILO Global Business and Disability Network Charter (2014);
  - The « Women's Empowerment Principles » promoted by UN Women (2016);
  - The Science Based Targets (SBT) initiative and Act for Nature (2018).







- A proactive CSR policy which:
  - is part of an **innovation** approach, fulfills and anticipates the expectations of the stakeholders;
  - contributes to the **economic**, **social**, **societal and environmental performance** of the Group with 4 objectives:



Facilitating trusting relationships with all the stakeholders

Reducing the environmental impact of the Group - energy, waste, food waste - to fight against climate change



Supporting the responsible consumption of fresh and sustainable products: organic and local products, less processed

Strengthening motivation and commitment among employees, to retain and attract the best talents

# A structured and recognised CSR approach



- An approach overseen by the Executive Committee
- ... structured around 15 priorities of defined actions according to the expectations of the stakeholders, the impacts and opportunities on the Group's activities

#### Committed employer

- Promote diversity
- Help young people enter the workforce
- Provide growth opportunities for employees
- Take action for health and wellbeing at work

#### Responsible retailer

- Take action to protect consumer
   Strenathen social health
- Encourage consumption that is respectful of the environment and biodiversity
- Fight against food waste

#### Trusted partner

- compliance policy
- Support local production channels
- Promote the CSR initiatives of suppliers

#### Local Corporate citizen | Environmentally

- Develop Foundation programmes
- Develop solidarity partnerships

### committed Group

- Reduce areenhouse aas emissions
- Improve energy efficiency
- Reduce and recover waste

#### Sustainable Development Goals





























- ... measured with over 25 indicators published in the registration document, the annual report and the website
- ... and taken into consideration in the variable compensation of the CEO and management:
  - 10% of variable compensation of the CEO is linked to the grades obtained in extra-financial ratings: Viaeo Eiris and FSTE4GOOD and the asset management company Robeco Sam (DJSI index)
  - In France, in 2018, a Group-level quantifiable CSR performance target is implemented for all executives, accounting for 5 % of variable compensation, including 2 criteria:
    - Gender equality: percentage of women executives at Group level;
    - Energy efficiency: electric consumption of the Group in kWh/m² of retail space;
  - In Brazil and Colombia, CSR objectives have also been integrated to variable compensation since 2016.

## Extra-financial rating 2018



A policy recognized by non-financial rating agencies:





















## Committed employer

#### Strengthening gender equality



Our policy in favour of gender equality, defined at Group level, is adapted for each country.

2018 Key Indica	ators —			LABEL ÉGALITÉE
		n executives		APROG CIRTURATION WAYNER TO STATE OF ST
Group	France	Brazil	Colombia	Gender equality Index* Scores:
38,9%	41,3 %	32,3 %	31,5 %	<b>98/100</b> Monoprix
<b>+ 3,5 points</b> vs 2015	<b>+ 2,7 points</b> vs 2015	<b>+ 12,6 points</b> vs 2015	<b>+ 4,4 points</b> vs 2015	<b>88/100</b> Casino

#### ■ 2018 main actions

- Exito adhered to the « Women Empowerment principles » and implemented a Pact for Diversity and Inclusion in order to reassert its commitment
- GPA implemented a manifesto for equality signed by Male executives
- The Group received a Prize awarded by UN Women for its commitment in favour of the Campaign against Domestic Violence and a LSA CSR Trophy for its program against Sexual Harassment
- The mentoring program of the C'est avec Elles women's network supports, each year, 30 women executives



# Orange Day campaign for the fight against domestic violence



Tous en mouvement

avec Orange Day

# Signature by Exito of the « Women empowerment principles »











#### Signature by GPA of the Manifesto for Equality



#### HIGHLIGHTS:

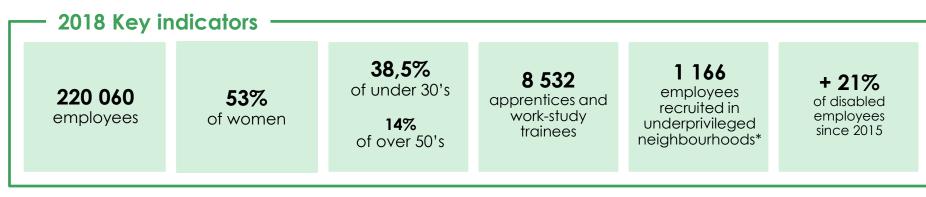
- More than 1,000
   participants (employees
   and external public)
- 25 Lectures and panelists
- Opening with GPA
   President and Executive
   Directors
- Affinity Group of Racial Equality: GPA Madiba
- Invitation to LGBTI+ Affinity Group
- Presentation and signature of the Gender Equality Manifest by GPA Men Executives

## Committed employer

### Promoting all types of diversities



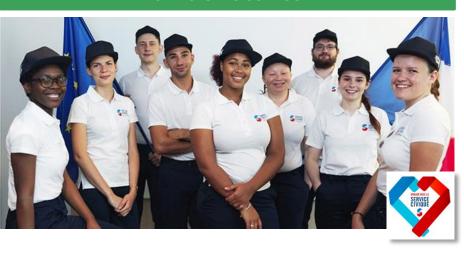
The Group, which has been carrying out its first actions since 1993 to fight against discriminations linked to origin, is the first and only retailer to have obtained the Diversity Label (since 2009) and the Gender Equality Label (2013)



#### 2018 Main actions

- Casino organised the 7th 'apprentices' Day in order to highlight their performances
- A guide about better living together: « preventing and managing incivilities » was broadcast to all employees in France in order to facilitate better living together, therefore completing the guides implemented by the Group on the fight against discriminations linked to physical appearance, disabilities, sexual preferences, religion and age
- Casino group organised for the 5<sup>th</sup> year running the Operation « Cap sur Casino » with the association « Le Réseau », supported by the Ministry of Education in order for over 200 young pupils from underprivileged neighbourhoods to discover retails jobs
- 1st signatory of the Charter for the Promotion of Civic service among companies, the Group has led round tables about employment of youths involved in Civic Service, especially those who paraded on 14th July
- GPA organised a forum on Diversity and implemented a LGBT Committee composed of employees participating in the
  definition of policies for the fight against discriminations linked to sexual orientation

# Casino Group is committed towards the youths of the Civic Service



The Group is committed towards the youths from underprivileged neighborhoods with Cap sur Casino



#### **Diversity Forum of GPA**



#### Alternants' Day



### **Committed employer**



#### Supporting people with disabilities to find a job

The Casino group has been assertively engaged in hiring and retaining disabled employees since 1995



#### ■ 2018 Main actions

- A guidebook "Disabilities in the Workplace: fighting stereotypes, supporting jobs for the disabled" has been published and broadcast in all Casino sites in France
- More than 500 Cdiscount employees took part in the « 2018 disability days to fight stereotypes »; Casino supported for the 4<sup>th</sup> year the association "Handi'Chiens" via a product sharing operation
- GPA organizes numerous workshops and trainings to promote the inclusion of people with disabilities and has launched the "Sementes" program to support people with disabilities to find a job in the bakery sector

13,14% of disabled employees Casino in France\* **5,3%** of disabled employees Assaï in Brazil

# Guidebook « Disabilities within the company »





#### Days of Action for Cdiscount employees



# « Sementes » program for GPA for people with disabilities







# Responsible Retailer

#### Promoting more responsible consumption



- Promoting an offer of more responsible products:
  - From organic trade





- Reducing the impact and use of pesticides with a wider range of fruits and vegetables
  - Developed by Casino brand, guaranteed with free of pesticide residues (insecticides, fungicides, herbicides) and controlled by an independent lab
  - No pesticides putting at risk pollinating insects at Monoprix with the progressive approach
    of «Tous Cultiv'acteurs» involving over 500 producers in partnership with BEE FRIENDLY®
- Taking into consideration Animal welfare
  - Casino group launched the 1st labelling on animal welfare levels with 3 organisations recognised in animal protection: LFDA, CIWF and OABA
- By fighting against food waste
  - The Group has partnered with the French Federation of Food Banks since 2009



#### Launch of labelling on animal welfare



#### Tous cultiv'acteurs : committed producers



# Fruit and veg offer - zero residues of pesticides guaranteed







#### A large offer of organic private label products



# Trusted partner





■ The Group has been deploying since 2000 a **Supplier Charter of Ethics** as well as **a monitoring and improvement program** of working conditions in the supply chain which is based on the following standards:









- Implementation of a duty of care plan to identify and prevent risks of Human Rights violations, health and safety at work and environmental damages
  - 100% of factories manufacturing own brands for the Group are identified
  - Almost all the factories were controlled by external audits
  - Corrective action plans are implemented and followed



- Implementation of a CSR self-assessment for suppliers in France with the Valorise platform created in partnership with ANIA, FEEF, COOP de France and FCD
  - Over 800 production sites were assessed in 2018

# Improving the environmental impact and fighting against climate changes



#### ■ The Group has strengthened its commitment by adhering to:

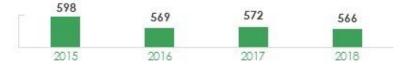




- Science Based Targets
- Manifesto « Act for Nature »
- And the Pact for the reduction of plastic packaging with the Ministry of the Environmental Transition

#### The Group continues to:

- Reduce the energy consumption of its stores:
  - Commercial cold and air conditioning: door generalisation on cooling units and refurbishment of air conditioning equipment
  - Lighting: deployment of low consumption lighting using LED technology



- 5,3% electric consumption in KWh/m2 since 2015

- Develop renewable energies:
  - 121 solar plants implemented since 2007 on store roofs and shadehouses of car parks, especially in Colombia and in Brazil
- Reduce plastic packaging:
  - Franprix, 1st brand to stop selling plastic disposable items: plastic cups, plates, cutlery...
  - Exito, in Colombia has stopped selling plastic straws and mixers and reduced by 34% the distribution of plastic bags
- Monoprix continues to reduce its impact by ceasing all distribution of promotional paper flyers/brochures.

#### Casino Group is committed to reducing plastic packaging





Assai inaugurated the biggest solar plant in Brazil



Monoprix stops producing paper catalogues and brochures



### **Local Corporate Citizen**



#### 2018 Key indicators

**4** Foundations

+ 65 000
children
supported by the
Foundations of
the Group

+ 3 200

tons of food products of first necessity collected in stores thanks to customers

Acting to help and protect children with the Foundations of the Group thanks to various actions:



Artists at school: Over 1 500 underprivileged children supported in partnership with National Education and Odéon – European Theatre

Tous en Scène: Over 100 000 euros collected thanks to the engagement of our stores in favour of the theatre groups des Apprentis d'Auteuil and Tréteaux Blancs associations



Gen Cero: Over 60 000 children from 0 to 5 benefit from better food thanks to the Exito Foundation with the aim of achieving 0 child malnourished by 2030



1st Foundation in Colombia to support the objective of sustainable development « **Zero Hunger** » by the UN



**30 volunteering** projects supported by Monoprix Foundation to stop loneliness in cities and towns.



**Prosperar:** 45 scholarships granted to underprivileged students in order to allow them to get into Higher Studies within the FGV University (Fundação Getulio Vargas)

**NATA:** training and support for 100 underprivileged youths in the Bakery Trade



















## **Local Corporate Citizen**



#### Employees committed to:

#### Supporting local associations:

- Franprix has been supporting over 450 associations since 2014 with the implementation of « the cash round-up at the till » and on payment terminals
- Monoprix launched in 2018 its first round-up campaign with profits going to the association Uni'Cités which accompanies youths in the Civic Service
- Cdiscount now enables online donations with the association « Un Rien c'est tout » with profits going to associations such as Secours Populaire
- Casino is supporting many associations thanks to various operations of shared products with profits going to
  associations like Lire et faire lire or even the Apprentis d'Auteuil Foundation

#### Supporting Food Banks:

- In France: 3 945 stores involved in the national collection organised by Food Banks: 1 400 tons of products of first necessity collected
- In Brazil: 6<sup>th</sup> Solidarity Day allowing to collect over 1 000 tons of products in GPA stores and redistributed to 100 local institutions

#### Monoprix

12 Décembre

Chez Monoprix, le programme « Intergénéreux » d'Unis-Cité bénéficie de « l'arrondi en caisse » !

Unis-Cité

Une campagne de dons pour le programme Intergénéreux



#### Cdiscount



Un Rien C'est Tout @UnRienCestTout · 28 nov. 2018

Un Rien C'est Tout @UnRienCestTout · 28 nov. 2018

We all € = 1 Noël pour tous les enfants bit.ly/secourspop-urct
Avec @UnRienCestTout soutenez la Campagne des #PereNoëlVert qui lutte
contre la pauvreté et l'exclusion en ajoutant 1€ lors de votre achat en ligne sur
@Cdiscount (avec @SecourspopParis / #PourUnEuro)



#### **Franprix**



#### **GPA**



