

## **FRAUD ALERT**

### **FALSE ORDERS**

The CASINO Group is alerting you to the existence of fraudulent practices consisting of placing false orders by impersonating companies of the Group.

By impersonating CASINO Group companies, fraudsters contact suppliers to place false orders that will be delivered to a false address and never paid for.

These frauds are targeted at existing suppliers of the CASINO Group but also at companies that are not suppliers of the Group.

Below you will find recommendations on how to prevent these schemes and the usual modus operandi of the fraudsters.

#### **1. Preventive measures**

- Check each time an order is placed by a CASINO Group company that the identity of your contact is real by checking the name and e-mail address used and if necessary, by contacting your usual contact within the Group using the telephone numbers you usually use and not those that might be indicated on documents that a fraudster might send you;
- Check in particular that there is no change of delivery address, no change of payment terms, that it is not an unusual order (much larger quantities, etc.).
- Inform your usual contact person as soon as possible in the event that you become aware of such behaviour. If you have any doubts about the person contacting you by telephone or e-mail, report it immediately to your usual contact.

#### **2. The usual fraudulent modus operandi**

- An initial telephone or e-mail contact orchestrated by the fraudster

The fraudster pretends to be an employee of a CASINO Group company.

They then use a real or fictitious identity of an employee of a CASINO Group company.

The e-mail address used has a fraudulent domain name but generally uses the commercial name of CASINO Group companies (CASINO, MONOPRIX FRANPRIX, LEADERPRICE, CDISCOUNT, NATURALIA, etc.) in order to deceive its recipient.

We remind you that the e-mail address models in force within the CASINO Group entities have the following form:

- First letter (rarely first two letters) first name and surname **attached @ groupe-casino.fr**
- First and surname attached **@cdiscount.com**
- First name and surname attached **@ franprix.fr**
- First name and surname attached **@ monoprix.fr**

Fraudsters often use Gmail, Hotmail or Proton addresses as well as mobile phone numbers.

The fraudster signs their e-mails using the fraudulent identity, name and identifying information of one of the CASINO Group companies (postal address, telephone number, VAT number, SIRET number etc.).

- An exchange of e-mails between the fraudster and the supplier on the type of products sold and the commercial conditions

The fraudster inquires about the type of products being sold, the quantities and the delivery times that they would like to have quickly.

- A purchase order sent by the fraudster to the supplier

The order form usually includes the commercial information of one of the CASINO Group companies, a fake stamp and a fake logo of the said company.

- The exchange of goods

The fraudster may:

- agree on a delivery address that they will designate as being that of a warehouse of the CASINO Group company that they will impersonate or that of a real warehouse of the CASINO Group company that they will modify just before the scheduled delivery,
- ask to collect the goods themselves.

- Default of payment

The fraudster will not honour the payment of the goods and will no longer respond by e-mail or telephone to the supplier.

Only your vigilance will enable us to curb these fraudulent practices.

If you have any questions, please send an e-mail to [Fraudalert@groupe-casino.fr](mailto:Fraudalert@groupe-casino.fr)