

SUPPLIER ANNOUNCEMENT

ALERT – FRAUD

Dear Sir or Madam,

As part of our contractual relations, CASINO Group wishes to make you aware of recent fraudulent practices which aim at placing fake product orders.

By stealing the identity of companies in the Casino Group, fraudsters get in touch with suppliers of referenced or non-referenced products in our stores in order to place fake orders which will never be paid for.

We wanted to inform you of these fraudulent practices, which have become more and more frequent in the lockdown period.

In order to avoid such issues, we wanted to give you some recommendations and inform you of the practices we have observed.

1. Preventive measures

In order to ensure these fraudulent practices do not continue, we ask that you:

- Check, for each order placed with CASINO Group, that the identity of your contact person is real by verifying the name and email address used and, if necessary, by speaking to your usual contact person within the Group using the telephone contact details you normally use and not the ones indicated on any other document that the contact person may have given you ;
- Inform as soon as possible your usual contact person within CASINO Group, should you have been made aware of such practices. Should you have any doubt about the person contacting you by phone or by mail, please report them immediately to your usual contact person.

2. The usual fraudulent modus operandi

- The first telephone or email contact made by the fraudster

The fraudster pretends to be a staff member of CASINO Group.

Therefore, they use a real or fake identity of someone in the sales or purchasing department of one of the companies of the CASINO Group.

The email address used bears a fraudulent domain name but normally displays one of the companies of CASINO Group (CASINO, MONOPRIX, FRANPRIX, LEADERPRICE, CDISCOUNT etc.) in order to deceive the recipient.

We remind you that the email address models used within the companies of the Group are always presented as follows : first letter (or, in some cases, first two letters) first name and surname joined together @ groupe-casino.fr ; first name and surname joined together @cdiscout.com ; first letter of the first name and surname joined together @ franprix.fr ; first letter of the first name and surname joined together @ monoprix.fr.

The fraudster signs emails using their fake identity, the name and contact information of CASINO Group (postal address, phone number, VAT number, SIRET number etc.) which may well be real.

- The exchange of emails between the fraudster and the supplier about the type of products sold and sales terms

The fraudster gets information on the type of products sold, the quantities and delivery times.

Usually, the supplier replies and asks about payment terms.

- The purchase order sent by the fraudster to the supplier

The purchase order usually includes commercial information for the company of CASINO Group, a fake stamp and a fake logo of said company.

- The exchange of goods

The fraudster may arrange delivery to a fraudulent address presented as one of the warehouses of a Casino GROUP company or they can even go to the supplier's warehouse to collect the goods directly.

- Non-payment

The fraudster will not honor the payment of the goods and will not respond to the supplier by mail or phone anymore.

Only our vigilance will help us curb this type of fraudulent practices.

Do not hesitate to contact us if you have any questions on the subject.